

## Accusource

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**From:** <heyironworker@comcast.net>  
**To:** <accusource@verizon.net>  
**Sent:** Friday, February 18, 2011 3:29 PM  
**Subject:** Hi from Paula Turek

Hi Maureen and Mickey

It was a year ago today that our paths crossed. To me this day was very traumatic and a situation that no one prepares you for. I remember so vividly that day -- at that moment you feel like your whole world is turned upside down. I wanted to take this moment to say "thank you" for everything you guys did. You did an exceptional job with everything and was so pleased to be in my home in the time you said -- 5 months. The house looks great and I love my home. FYI, the house down the street that had the fire on Fathers Day weekend, still sits like it did that day -- so sad!

All my best,

Paula Turek

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No virus found in this incoming message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 9.0.872 / Virus Database: 271.1.1/3465 - Release Date: 02/24/11 02:34:00

March 22 2011

To Whom it May Concern

On March 20, 2010 a Saturday morning about 10:00 am, the unthinkable happened, our home caught fire.

It was well underway when the fire department arrived, and by the way, they responded very quickly, although it seemed like hours, just can't get enough water out of a garden hose. The fire was quickly extinguished and an investigation followed as to a cause with the fire marshal. After he reviewed his findings the property was turned back over to us. I did find my home owners insurance and called the company. They took my information and assigned a claim number . They also told me someone would call back within an hour, which they did. I was told by my insurance company to secure the property using a company called Serv-Pro as we could not live there. When I heard this I knew I was in trouble, I had a prior dealing with them sometime ago and was completely dissatisfied with there service, but I called them anyway, and was told by them "its a Saturday and they may have a problem getting to me". this was about 12 noon. There were a number of companies around trying to convince me to use them to secure my property. In all the confusion I was going through, a couple, who I found out was from the neighborhood, came up to me to offer their advise as they had gone through the same experience. They told me Accusource Services had handled their home after a fire and were very satisfied with them. As it were Accusource was at my location and I ask them to explain their process, which they did. At the time the owner of the company seemed very sincere and for some reason I gained a trust in him. So I told them to get started. They seemed to be well prepared and helped us by explaining the process. Know by this time it is about 4:00pm and Serv-Pro shows up with no idea of what needs to be done so I sent them away.

I would recommend Accusoure to anyone who would have to go through this. Their people on site were very helpful, and I believe went above and beyond the call. They kept in contact with us almost on a daily basis until we were settled in an apartment. They also provided us with sound advise through the entire process and even helped us in dealing with our insurance company. One thing about the times we live in is customer service and, this is what we received from Accusource Services. As a further note we decided to use them to reconstruct our entire home. They made us feel very comfortable with the entire project. and in three and a half months we had a wonderful home again.

Home Owners  
John & Kathleen Barnes  
21 Ginderbush Rd.  
Levittown, Pa 19057

**John G. Barnes**

John G. Barnes

*Third District Volunteer Fire Company No. 1*

1141 HARRISON STREET  
BRISTOL, PA. 19007

BUSINESS (215) 788-6214

FAX (215) 788-3115

EMERGENCY 911

Accusource Services  
225 Lincoln Highway  
Suite 205  
Fairless Hills, PA. 19030

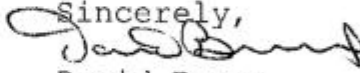
September 27, 2011

Dear Mike,

On behalf of the Officers and Members of the Third District Volunteer Fire Company I can't thank you enough for the recent work performed by your company.

We appreciate your willingness to help the fire company remodel our training / meeting room. Your employees were the best! They took the time to explain the work they were performing and were flexible enough to adjust to the little changes that occur when remodeling. They arrived on time, worked quickly and left no mess behind. They made sure that we were satisfied with their work before moving to the next phase of the project.

Thank you again for the excellent job and completing the project so quickly.

Sincerely,  
  
David Burns  
President  
215-783-7481

## Accusource Services

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**From:** Lynn Gehrke [L.Gehrke@urbn.com]  
**Sent:** Friday, February 11, 2011 11:20 AM  
**To:** accusource@verizon.net  
**Cc:** Gehrke, Michael P - Philadelphia, PA; Melissa Gehrke  
**Subject:** Thank you Accusource

No one ever expects to have a fire. That's something that happens on the news to row homes in Philly. It's rather overwhelming when it actually happens to you. I was amazed at the amount of "vultures" that started showing up on our door step (or lack there of) while the smoke was still simmering. The public adjustors I could do without. This makes no sense to me... I'm going to pay you 10% of my insurance money why?

Accusource turned out to be our saving grace. I did not realize the liability we faced if we didn't board up the house right away and the importance of getting our clothing out of the house before the smoke smell had a chance to penetrate the clothing. Accusource was there for us during each step of our rebuilding. They worked through the night to secure the house and had all our salvageable clothing removed and cleaned. All returned with no smoke smell. I've heard horror stories of "that smell never coming out".

They worked with our insurance company pointing out items that needed to be repaired that the insurance company missed and they helped us to inventory all damaged items. It's amazing how smoke can do such damage even though the item may look OK. Accusource was there to package up all our recoverable items and their staff was always courteous and professional.

They worked with us extensively to rebuild the house and they made sure it was all done right and to our liking. Everything looked so good when they were finished, it was like moving into a brand new house! Then they helped us move out of our temporary housing and back into the house. Moving staff was fabulous. I am so impressed by the items returned from storage. The detail in cleaning was amazing. We had items that were severely damaged, but I wanted to keep because they were heirlooms, they did their best to clean those items and return them with out the awful smoke smell.

I am totally impressed with the whole organization and would highly recommend Accusource to anyone needing restoration work. It was so nice to have them on our side from start to finish.

Lynn Gehrke

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Lynn Gehrke | Programmer/EDI specialist | urban outfitters, inc. | [www.urbanoutfittersinc.com](http://www.urbanoutfittersinc.com)  
5000 South Broad Street, Bldg 543 | Philadelphia, PA 19112-1495 | ☎: 215-454-4743 | ✉: [lgehrke@urbanout.com](mailto:lgehrke@urbanout.com)

June 22, 2010

To Mickey and All Employees of AccuSource

It's about two weeks away from my family and I moving back into my new remolded home, so this letter is long over due. My wife and I would like to express our heart felt thanks to your family at Accusource. Both Paula and I couldn't be happier with the progress you've been making and with the quality of work. My house is the envy of all my neighbors.

Yesterday one of my son's friends stopped by and said to me "Mr. Turek you have the nicest house on the block" and he's right. All my neighbors can't believe how great my house looks. Joe, John, Mike, Gary and Bob all take pride in their work that is hard to find these days. No thought in my mind that Accusource is going to continue to grow. The only thing that saddens me is that I'm really going to miss seeing your trucks outside my house everyday. Mickey the only thing I can say to you is I'm really glad I met you that cold winter day. Like you said to me that day "Let me start the process to getting you back into your home" and you did that for me so thank you. I trusted you with everything I own and you pulled thru for my family with flying colors. Feel free to show this letter to any potential clients who are weary of signing with you or have them call me 24/7. This is the least I can do for you. Tell Maureen and Mike Woodford thanks for all their help. Totally satisfied customer and friend.

Mike and Paula Turek

Mike – 215-280-3922

Paula 215-859-7600